



PEAKS MILL WATER DISTRICT
7165 US 127 NORTH
FRANKFORT, KY 40601
502-227-5740

April 27, 2026

Subject: Kentucky American Free Chlorine Flush

Dear Peaks Mill Water Customer:

Over the past five years, Peaks Mill Water District has periodically purchased water from Kentucky American Water Company to serve a portion of the Peaks Mill water system in northern Franklin County and southwest Owen County. This area is shown in blue on the attached map. This operating change is part of an overall strategy to improve chlorine residuals in remote portions of the water distribution system.

Beginning April 27, 2026, Kentucky American Water Company will initiate their annual spring flushing program with a conversion from a chloramine disinfectant to a free chlorine disinfectant. This process will continue through May 20, 2026, when the system will be converted back to chloramine disinfectant. This process will improve the ability to maintain a chlorine residual throughout water system and reduce the need to issue boil water advisories to our customers.

During this period, Peaks Mill Water District customers may experience temporary discoloration of water and customers may taste or smell the free chlorine disinfectant (a slight chlorine bleach smell). If any discoloration occurs, customers should run the cold-water faucet until the water is clear before washing clothes. Peaks Mill Water District will also be flushing water mains during this time to minimize discolored water.

This temporary change in chlorine disinfectant is an annual spring practice by Kentucky American Water Company and has been approved by the Kentucky Division of Water. Your water is safe to drink and meets all state and federal drinking water standards.

We thank you for your patience as we work through this transition to improve water quality for our customers. Please direct any questions to our office at 502-227-5740.

Sincerely,

A handwritten signature in blue ink that reads "Church Quarles". The signature is written in a cursive style and is positioned above a horizontal line.

Church Quarles
Chair
Peaks Mill Water District

